



We Welcome Your Feedback

As part of our commitment to open communication and continuous improvement, we encourage our clients to provide constructive feedback (whether positive or negative) on our services. Clients can provide feedback, formally or informally, to a staff member at Now We're Talking Speech Pathology and Psychology.

Alternatively, the following feedback form can be completed and given to our reception team, or emailed directly to Olivia at nowweretalkingspeech@gmail.com. All feedback received will be recorded by Director Olivia O'Hare, and appropriate consideration and/or action will be taken. Where appropriate, Now We're Talking Speech Pathology and Psychology, will advise the person/s providing the feedback with information regarding the Client Feedback Form and the actions taken.

What service/s is Now We're Talking Speech Pathology and Psychology currently providing to your child, or have provided you in the past? (Please circle)

Speech Pathology / Psychology

Overall, are you satisfied with the service provided to you by Now We're Talking Speech Pathology and Psychology?

How well does your Speech Pathologist or Psychologist support you in understanding and nurturing the client, or your, therapy journey?

Do you have any grievance or concern in relation to Now We're Talking Speech Pathology and Psychology? Please give us more information.

From your perspective, how can Now We're Talking Speech Pathology and Psychology improve their service to you and/or other clients?

Would you recommend Now We're Talking Speech Pathology and Psychology to others you know? Why / why not?

Do you have any additional comments or suggestions you would like to make?

Parent/caregiver name & signature OR write 'Anonymous'

Date

Thank you for your valued feedback!